



BLUE BIRD

April 16, 2015

Original Date of Issue: December 17, 2014

To: Select Blue Bird Customers

Subject: Service Bulletin S14XT Heater Motor Circuit Update – Revision A
(Revised – Additional buses added to the campaign)

Models Affected: 2000-2011 Model Year All American Model Buses
2004-2010 Model Year Vision Model Buses
2004-2008 Model Year Conventional Model Buses

Bulletin Duration: One (1) Year from Revised Date of Issue

Overview

Buses equipped with body heater motors without thermal protection should have a jumper fuse harness installed to protect the heater motor circuit should the motor's internal windings overheat and fail. Service Bulletin S14XT provides instructions for installing a jumper harness which provides inline fuses for the body heater motor circuit. Separate instructions are provided for the All American front heater defroster, underseat heaters, and rear wall heaters; Vision stepwell heater, underseat heaters, and rear wall heaters; and **recently added** Conventional (SBCV) stepwell heater, underseat heaters, and rear wall heaters.

Affected Units

The buses in your fleet that are affected by this Service Bulletin S14XT are identified by Blue Bird body serial number(s) on the enclosed cover sheet. **Attached is a new list of affected units, and this list should replace the list previously sent.**

Time Allowance

Time allowed to install the jumper harness is determined by the number of heaters in each bus.

Labor times for All American model heater combinations are listed below:

1. Labor time to install jumper harness for front main heater/defroster only is 0.3 hrs per bus.
2. Labor time to install jumper harness for main front heater/defroster and 1-2 body heaters (any combination of underseat and rear wall heaters) is 0.4 hours per bus.
3. Labor time to install jumper harness for main front heater/defroster and 3-4 body heaters (any combination of underseat and rear wall heaters) is 0.6 hours per bus.

Labor times for Vision model buses are listed below:

1. Labor time to install jumper harness for 1-2 body heaters (any combination of underseat, rear wall heaters and stepwell heaters) is 0.3 hours per bus.
2. Labor time to install jumper harness for 3-4 body heaters (any combination of underseat, rear wall heaters and stepwell heaters) is 0.5 hours per bus.

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Labor times for **recently added** Conventional (SBCV) model buses are listed below:

1. Labor time to install jumper harness for 1-2 body heaters (any combination of underseat, rear wall heaters and stepwell heaters) is 0.8 hours per bus.
2. Labor time to install jumper harness for 3-4 body heaters (any combination of underseat, rear wall heaters and stepwell heaters) is 1.0 hours per bus.

Repair Parts

The parts required to perform Service Bulletin S14XT must be ordered through Bergstrom using the enclosed form. If you have questions regarding the required quantity of parts contact your Dealer, and they will advise of the quantity needed. Parts are available to be ordered.

Completion Notification

If you perform this service bulletin yourself or have an outside repair facility perform this bulletin, please notify your Blue Bird Dealer when completed. Send the body number, repair date and odometer reading to your Blue Bird Dealer. If you request reimbursement for labor and/or parts, also send a copy of the work order/invoice to your Blue Bird Dealer.

Bulletin Duration

This Service Bulletin S14XT ends one (1) year from the revised date of issue.

Repair Facility

We encourage you to contact your Blue Bird dealer to arrange to have this Service Bulletin performed. However, you have the option to perform this Service Bulletin yourself or have a qualified repair facility convenient to you perform this work. A qualified technician must perform work required under this bulletin.

Questions

Questions regarding this bulletin should be directed to your Blue Bird Dealer.

Sincerely,

Lisa Hancock

Lisa Hancock
Engineering Services
Blue Bird Body Company